Making your water safe

The pipes that bring water to your home could be damaged. Listen to the radio or visit your local Civil Defence website for important information.

Use this flowchart to know how to treat your water in an emergency. Is there water coming NO out of your taps? Do you have any YES stored water? Such as: **Bottled** water Damaged pipes may have Water tank contaminated the water supply. Undamaged hot water cylinders Is there a chance your stored water Check to see if your council has issued a boil water notice. isn't safe? For example: If in doubt, only drink: Stored YES Your bottled water has expired water You don't know how long it's **Boiled water** been stored for NO Can you boil your water? YES Use your NO stored water YES NO Other options for getting water Neighbours/family/friends Do you have plain Purchase bottled water unscented household Boil the kettle or jug until it Collect and treat rain water bleach? turns off automatically, or Talk with your Community bring the water to a rolling Emergency Hub boil for one minute, using From day 8+, check for a pot on the stove, BBQ, or community water collection portable cooker. YES NO Use this water for: drinking food preparation making infant formula cleaning teeth To treat water to prepare for cleaning: washing hands To treat water to prepare for drinking: your pets General (dishes) - 1 tsp bleach per 1 litre water, Use 1/2 tsp bleach per 10 or 1/4 cup of bleach per 10 litres of water. litres of water, or add 5 Contaminated surfaces (toilets, illness) - 1/4 drops bleach to 1 litre of cup bleach per 1 litre water or 2 cups bleach per water. 10 litres water.