

# Strathmore Community Response Plan

This is a living document that contains a list of information created by your community, for your community. It outlines the local resources, facilities, and people that can help in an emergency.

Sharing this information will help everyone in the community understand how to support one another when it matters most.



# Facility map

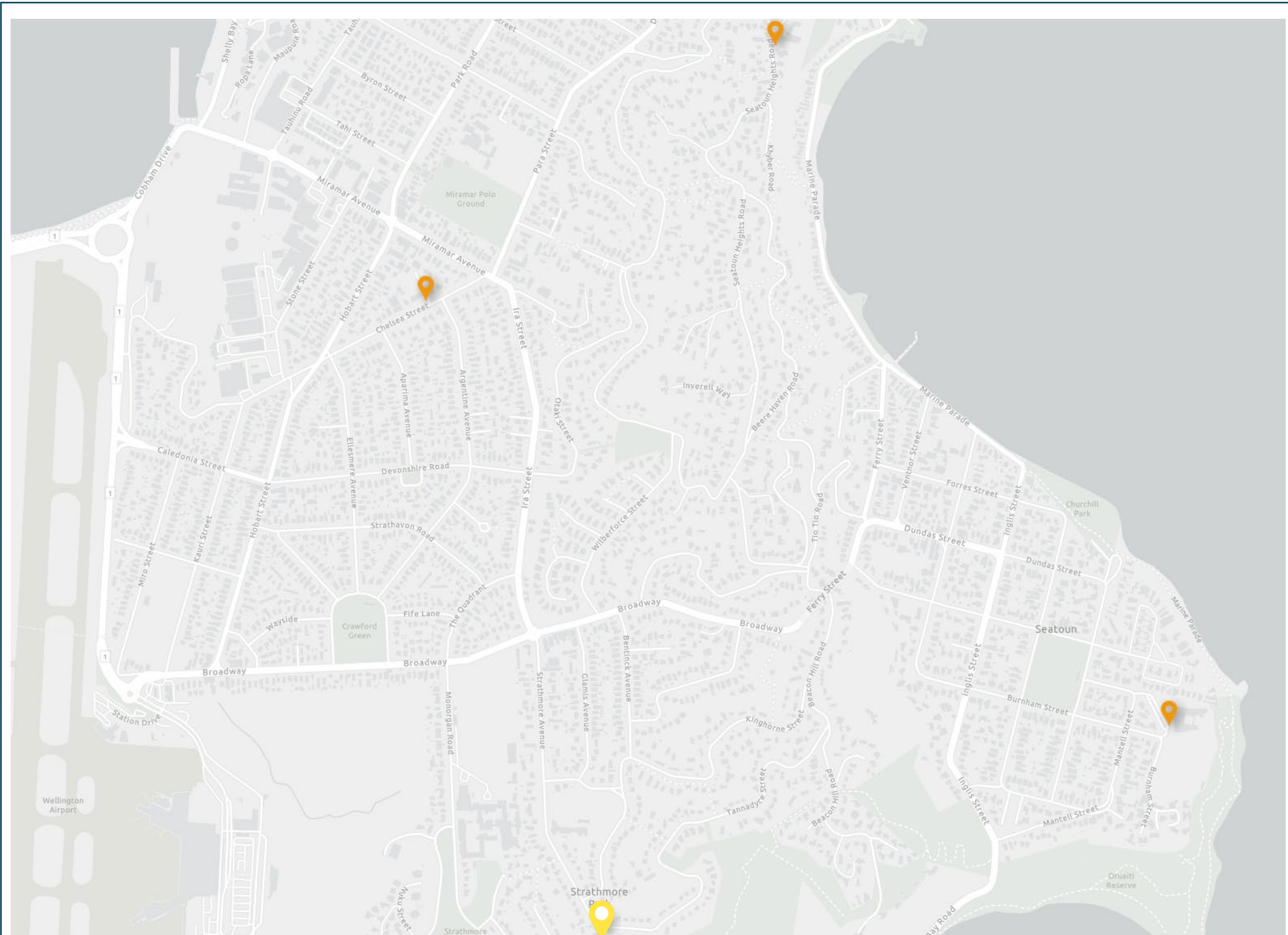
**Strathmore Park Community Centre, 108 Strathmore Avenue]**



*Please respect this facility and the contents inside. This is a privately owned property that has been offered to the community for disaster response.*

# Coordinate with neighbouring Community Emergency Hubs

Local resources can be shared with nearby communities, so communicate with your neighbouring hubs to work out the most efficient use of the available resources.



**Your Hub**

## **Strathmore Community Emergency Hub**

Strathmore Park Community  
Centre,  
108 Strathmore Ave,  
Strathmore Park



**Neighbouring Hubs**

## **Miramar & Maupuia Community Centre**

27 Chelsea Street, Miramar

## **Seatoun School, 59 Burnham Ave**

## **Worser Bay School, 168 Seatoun Heights Rd, Seatoun**



# Document overview

The local resources and ideas outlined in this document were identified during community planning workshops. These were grouped into the categories listed below:

- > Local resources
- > Local vulnerabilities
- > Checking on who and what has been affected
- > Medical assistance
- > Shelter
- > Water
- > Food
- > Animal Welfare
- > *For Sanitation refer to Section 5 in the Hub Guide*

## **Community Response Plan and Emergency Hub Guide**

This Community Response Plan works alongside the Community Emergency Hub Guide. The Hub Guide provides guidance on how your community can organise and support one another during an emergency. Use the Hub Guide and your Community Response Plan together to organise your community response. You will find

the Hub Guide in the Hub kit along with Hub role lanyards, stationery, a map, an AM/FM radio, and a VHF radio.

## **Responding as a community**

Your community has all the skills, resources, local knowledge and relationships to support one another during an emergency. You can utilise these by working together at your local Community Emergency Hub. Use this document as a starting point for solutions to community needs and your response as a community.

## **If you are opening a Hub it might pay to think about bringing some basics, such as:**

- |                  |                      |
|------------------|----------------------|
| > First aid kits | > Tea, coffee, milk  |
| > Blankets       | > Food               |
| > Torches        | > Toilet paper       |
| > Batteries      | > Buckets            |
| > Radio          | > Rubbish bags       |
| > Water          | > BBQ/camping cooker |

## **Your Local Council**

During a major emergency, your local council will coordinate the response from their Emergency Operations Centre. An Emergency Assistance Centre may also be set up to provide access to government and council support services.





# Local resources

Your community has identified the following local resources that could be useful for various purposes during an emergency.

Ensure you have permission from the facility or resource owner before using.

## Places and spaces

- > Kahurangi School - Strathmore Ave
- > Miramar Community Centre - Chelsea St, Miramar
- > Miramar Links Golf Club - Strathmore
- > Oriental Rongotai Rugby Club (Ories) - Polo grounds, Miramar
- > Salvation Army Miramar - Miramar Ave
- > Scots College & Preparatory School - Monorgan Rd, Strathmore
- > Seatoun Association Football Club - Seatoun Park
- > Seatoun Park - Hector St, Seatoun

- > Seatoun School - Burnham St, Seatoun
- > Seatoun Village Hall - Forres St, Seatoun
- > Seatoun wharf
- > St Anthony's Catholic School - Ludlam St, Seatoun
- > St George's Church Hall - Ferry St, Seatoun
- > Strathmore Community Centre - Strathmore Ave
- > Te Kura Kaupapa Maori - Nga Mokopuna, Falkirk Ave, Seatoun
- > The Clubhouse (Seatoun Bowling Club) - Dundas St, Seatoun
- > Sea Scouts

## Groups and networks of people

- > Holy Cross Miramar - Athens St, Miramar
- > Kahurangi School - Strathmore Ave
- > Miramar Business Improvement Development
- > Miramar Childcare - Broadway
- > Miramar Links Golf Club - Strathmore
- > Peninsula Community Preschool - Strathmore Ave
- > Scots College & Preparatory School - Monorgan Rd, Strathmore
- > Scots College Old Boy Association - Monorgan Rd, Strathmore
- > Seatoun Association Football Club - Seatoun Park
- > Seatoun Kindergarten - Gore St
- > Seatoun Residents Association
- > Seatoun School - Burnham St, Seatoun
- > St George Anglican Church - Ferry St, Seatoun
- > Strathmore Park Kindergarten - Strathmore Ave



- > Strathmore Progressive Association
- > Strathmore Seatoun & Bays Plunket - Kinghorne St, Strathmore
- > Te Kura Kaupapa Maori, Nga Mokopuna - Falkirk Ave, Seatoun
- > The Ancient Church of the East - Broadway

## Services in the community

- > 4 Square Seatoun - Falkirk Ave, Seatoun
- > 412 Boardway Health Clinic - Broadway
- > Acropolis Fish Supply - Broadway
- > Airport Motor Lodge - Hobart St, Broadway
- > Apex Car Rentals - Broadway
- > Bathroom Building Company (BBC) - Falkirk Ave, Seatoun
- > Billionaires Catering - Tauhinu Road, Miramar
- > Broadway Motors - Broadway
- > Burger King - Broadway
- > David & Maria's Carpet and Vinyl Warehouse - Strathmore Ave
- > Franziska Café - Dundas St, Seatoun
- > Go rentals (cars) - Broadway
- > Gypsy Kitchen Delicatessen - Broadway
- > Hell Pizza - Broadway
- > Huckle & Co Fish and Chips - Dundas St, Seatoun
- > Kabab & Curry Indian & Nepalese Cuisine - Broadway
- > Lady Luck Cafe - Caledonia Street

- > Lambanjo Slow Roast - Dundas St, Seatoun
- > Loong Fong Chinese Meals - Broadway
- > Miramar Physiotherapy - Broadway
- > Opportunity Animals second hand store - Miramar Ave, Miramar
- > Park Road Post Productions - Park Road, Miramar
- > Polo Cafe - Rotherham Corner
- > Protec Solutions (medical supplies importer) - Park Road, Miramar
- > Pukeko Productions - Park Road, Miramar
- > Raukawa Street Dairy - Strathmore
- > Seatoun Dairy - Dundas St, Seatoun
- > Seatoun Medical - Falkirk Ave, Seatoun
- > Strathmore Bakery - Broadway
- > Strathmore Butcher - Broadway
- > Strathmore Dairy - Broadway
- > Strathmore Fish Supply - Broadway
- > Strathmore Foodmarket (dairy) - Broadway
- > Strathmore Local - Strathmore Ave
- > Strathmore Park Pharmacy - Broadway
- > Zuris Coffee shoppe - Broadway

## Infrastructure

- > Airport Fire & Rescue
- > Aviation fuel tanks
- > Burnham Wharf



- > Emergency Water tanks @ Kahurangi School, Strathmore Ave,
- > Emergency Water tanks @ Miramar Community Centre,  
Chelsea St, Miramar
- > Emergency Water tanks @ Queens Court Flats, Rex St,  
Miramar
- > Emergency Water tanks @ Seatoun School, Burnham St,  
Seatoun
- > Karaka Bay Wharf
- > Miramar Wharf
- > Seatoun wharf
- > Waste Treatment plant
- > Water Reservoirs @ 83 Seatoun Heights Rd & Inverell Way &  
Fortification Rd & Nevay Rd, Miramar,
- > Water Reservoirs @ Main Rd & Aramoana St, Maupuia,
- > Water Reservoirs @ Sidlaw St, Strathmore,
- > Water Reservoirs @ Signallers Gr & Paratu Way, Seatoun  
Heights,
- > Wellington International Airport
- > Z Petro Station - Miramar Ave
- > Z Petrol Station - Broadway



# Local vulnerabilities

Your community has identified the following potential vulnerabilities. These may need further attention or assistance.

## Places and spaces

- > Many roads and steep properties will experience land slides
- > Shop awnings in the shopping areas
- > Significant areas in the tsunami evacuation zone, everyone needs to evacuate these areas after every long or strong earthquake, including aftershocks
- > Some areas of Miramar and Seatoun may experience liquefaction

## Groups and networks of people

- > Darlington Road Apartments, Miramar (council housing)
- > Elderly people
- > House bound people
- > Marshall Court Flats, Park Rd, Miramar (council housing)

- > Millvale House, Weka St, Miramar (rest home)
- > Miramar Villas, Byron & Brussels Sts, Miramar (retirement complex)
- > Mothers with young babies
- > People with disabilities in supported accommodation
- > Queens Court Flats, Rex St, Miramar (council housing)
- > Stressed & lost pets
- > Ultimate Care, Rangitane Street, Maupuia (elderly care)

## Services in the community

- > Mental health providers may need assistance
- > No emergency services on the peninsula - no fire, no police, no ambulance





## Infrastructure

- > All services likely to be disrupted for many weeks

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- > Aviation Fuel tanks on stone street, Miramar
  - Banking and eftpos

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  - Electricity

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  - Gas supply

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  - Internet

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  - Seatoun Tunnel Likely to be cut off from Rongotai and the city.

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  - Sewerage

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  - Storm water

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  - Telecommunications

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  - Water supply
- >



# Checking on people and damage

Everyone in the community is checked on after an emergency – whether it's for rescue and medical assistance, or just basic support and information.

- > Contact everyone in the community as soon as possible.
- > Record and report information on people and damage back to the Hub.
- > Regularly check everyone in the days following the event as people's circumstances may change.



How can you make sure that everywhere has been checked?

- Start with known affected areas or groups that might need extra assistance.
- Draw upon any local lists and knowledge.
- Coordinate a street-by-street, house-by-house check. Use the area maps in the hub.
- Record any information on the impact to the community. For example, status of roads, building damage, and peoples unresolved needs.

Report the information back to the Information Coordination person at the Hub.

Staying in contact with people as outlined in task one should be done frequently, as peoples circumstances can change after an event.

If you can't give someone immediate assistance, collect information about their needs and bring that back to the Hub. See if you can find an answer to their needs with the resources available in your community.

## **What groups could be available to walk around the community to check on people and look for damage?**

- > Brownies
- > Church groups
- > Community Patrol members
- > High school groups
- > Neighbourhood Support Groups
- > People who turn up to the Hub to help



- > Rotary & Lions groups
- > Scouts
- > Sports clubs
- > Timebank members
- > University Students

## Where should we check first?

1. Self – 2. Home – 3. Neighbours – 4. Street – 5. Then at the hub check on these priority groups
- > Childcare centres and schools
  - > Darlington Road Apartments, Miramar (council housing)
  - > Marshall Court Flats, Park Rd, Miramar (council housing)
  - > Millvale House, Weka St, Miramar (rest home)
  - > Miramar Villas, Byron & Brussels Sts, Miramar (retirement complex)
  - > Neighbours
  - > Pet care
  - > Queens Court Flats, Rex St, Miramar (council housing)
  - > Ultimate Care, Rangitane Street, Maupuia (elderly care)
  - > Worst affected areas & areas where hazards/damage are obvious

## How would we coordinate this?

- > Assess – commission teams to assess in priority order to needs and resources available and then broker people's needs with available resources.

- > Communicate using Text messages
- > Coordinate from the Hub
- > Keep a trail of paper work at the Hub so we know where has been checked,
- > Meet – needs with resources
- > Prioritise – needs with resources
- > Promote people checking on their neighbours
- > Promote checking on neighbours through social media
- > Review – that needs are being met
- > Scope – define needs and resources
- > Send teams from hub to check on defined areas, record on Hub Map
- > The Hub can set up street maps and coordinate searches, or checks by door knocks
- > there are any available in the community, or mobile phones if working
- > Use hand held radios / walkie talkies to communicate with each other if
- > Use kids on bike as messengers
- > when. Then we know where needs to be rechecked over time.
- > Work with what and who we have at the time



# Medical Assistance

Community members who need medical assistance are directed to medical assistance.

- > Identify and coordinate community resources that can be used to assist and treat the injured.
- > Identify and check on people with day-to-day medical needs.
- > Direct the community to medical providers that are known to be open.
- > Identify and coordinate people in the community with medical skills who can help.



In all life-threatening situations, attempt to contact the emergency services by calling 111.

Injured and sick people should go to the nearest open medical centre first.

People with first aid skills should go to their nearest open medical centre or go to the Hub.

Check on your neighbours and people who may need extra help.

Look after your hygiene – wear gloves when touching body fluids.



Find out if the local medical providers are open and operational so that you can let the community know where to go.

Coordinate transportation for those who are in need and cannot get to the medical centre.

## Where are the nearest medical providers?

- > 412 Boardway Health Clinic, Boardway
- > Miramar Medical, Park Rd, Miramar
- > Peninsula Medical Centre, Cnr Miramar Ave & Stone St  
(Primary DHB emergency centre for the Peninsula)
- > Seatoun Medical, Falkirk Ave, Seatoun

## Where else could we provide medical assistance if the above facilities are not available?



- > Craig's Pharmacy, Miramar Ave
- > Lumino the dentists, Miramar Ave
- > Miramar Physiotherapy, Broadway
- > Miramar Vet Hospital, Miramar Ave
- > Strathmore Park Pharmacy, Broadway
- > Total Health Chiropractic, Park Road
- > Unichem Miramar Pharmacy, Miramar Ave

### **Who can help provide medical assistance?**

- > Airport emergency services
- > Doctors and Nurses in the community
- > Lifeguards
- > People with First Aid certificates
- > Pharmacy staff
- > Surf life savers (Worser / Scorching bays)

### **Where can we get extra supplies?**

- > Craig's Pharmacy, Miramar Ave
- > First aid kits in businesses, houses and vehicles
- > Lumino the dentists, Miramar Ave
- > Miramar Physiotherapy, Broadway
- > Miramar Vet Hospital, Miramar Ave
- > New World, Miramar Ave, Miramar
- > Protec Solutions (medical product importer), Park Road
- > Strathmore Park Pharmacy, Broadway

- > Total Health Chiropractic, Park Road
- > Unichem Miramar Pharmacy, Miramar Ave

### **How do we get people to medical assistance or medical assistance to people?**

- > Boats from local wharves
- > Communicate using Text messages
- > Use kids on bike as messengers
- > Vehicles, 4-Wheel Drives, station wagons, scooters, motorbikes
- > Wheelbarrows, stretchers, shopping trolleys, buggies, strollers

### **Where are there Defibrillators?**

- > Miramar Golf Club
- > Miramar medical centre - 46 Park Road
- > New World - 48 Miramar Avenue
- > Peninsula Medical Centre - 58 Miramar Avenue
- > Scots College - 1 Monorgan Rd
- > Seatoun Bowling Club - 16 Dundas St
- > Seatoun School - 59 Burnham Street
- > Wellington International Airport
- > Z Broadway - 366 Broadway
- > Z Miramar - 27 Miramar Ave





# Shelter

Ensure everyone in our community has somewhere safe and comfortable to stay.

- > Find places where people can shelter from the weather if they can't stay at home.
- > Find comfortable places where people can rest and sleep.



Small repairs may make homes safe enough to stay in.

If people need to leave their homes, encourage them to take as much bedding as possible.

Encourage people to stay with friends and family if possible. Ask neighbours or others in their street if they have a spare room.

People in the community may have spare beds, air mattresses, and couches available to offer people without a place to stay.

Check gas and electricity supplies are safe to use. Turn gas off at the meter/main if unsure. Turn electricity off at mains/switchboard and water at the tap on the footpath. Leaks including water, should be investigated.



Many people will be able to stay in their own homes, and this is ideal as people are much more comfortable in a home environment. Are there simple repairs that could be done to make a home safe enough for people to stay there.

You may have visitors to your community who don't live locally – commuters, shoppers, employees etc. These are the people most likely to need accommodation in your community.

Encourage people to make their spare beds and guest rooms available.

Don't wait for the perfect solution, shelter from the weather is a priority over comfort. Bad weather means the need for shelter is much more urgent than on a warm, sunny day.

Tell the Emergency Operations Centre (through the Communication desk) the number of people who need accommodation.

## Who could help make people's homes safe, weatherproof, and comfortable?

- > Handy people/DIYers
- > Local builders, plumbers, electricians, roofers and other tradespersons

## Where can we get resources to make repairs?

- > Donations
- > New World Supermarket, Miramar Ave
- > Palmers Garden Centre, Miramar Ave



- > Salvage from damaged buildings (ask first)
- > Stone Street Studios, Stone St
- > Weta Workshop, Camperdown Rd

### **Where could we get bedding and clothing supplies to keep people warm and comfortable?**

- > Mary Potter Hospice Shop, Park Road, Miramar
- > New World, Miramar Ave, Miramar
- > Opportunity Animals second hand store, Miramar Ave, Miramar
- > Salvation Army Op shop, Miramar Ave, Miramar
- > Worser Bay Sea Scouts

### **What open spaces could accommodate temporary shelter?**

- > Crawford Green - Broadway
- > Dave Farrington Park - Miramar North Rd
- > Encourage people to put up a tent in their own yards
- > Kahurangi School - Strathmore Ave
- > Miramar Central School - Park Rd, Miramar
- > Miramar North School - Weka St, Miramar
- > Miramar Park - Darlington Rd, Miramar
- > Miramar Polo ground - Park Rd/Para St, Miramar
- > Mt Crawford Prison - Nevay Rd/Main Rd

- > Scots College & Preparatory School - Monorgan Rd, Strathmore
- > Seatoun Park - Hector St, Seatoun
- > Seatoun School - Burnham St, Seatoun

### **What facilities could be used for temporary shelter if people can't stay at homes or with friends?**

- > Kahurangi School - Strathmore Ave
- > Local businesses' warehouses
- > Miramar Bowling Club - Darlington Rd, Miramar
- > Miramar Central School - Park Rd, Miramar
- > Miramar Community Centre - Chelsea St, Miramar
- > Miramar Links Golf Club - Strathmore
- > Motor homes / Caravans/Tents
- > Scots College & Preparatory School - Monorgan Rd, Strathmore
- > Seatoun Association Football Club - Seatoun Park
- > Seatoun School - Burnham St, Seatoun
- > Seatoun Village Hall - Forres St, Seatoun
- > St Anthony's Catholic School - Ludlam St, Seatoun
- > St George's Church Hall - Ferry St, Seatoun
- > Strathmore Community Centre - Strathmore Ave
- > Te Kura Kaupapa Maori - Nga Mokopuna, Falkirk Ave, Seatoun
- > The Clubhouse (Seatoun Bowling Club) - Dundas St, Seatoun
- > Worser Bay School - Seatoun Heights Road
- > Worser Bay Sea Scouts





# Water

Our community has access to clean water for drinking and water for cooking and hygiene purposes.

- > Ensure everyone knows how to treat drinking water.
- > Coordinate community water sources for drinking, cooking and hygiene.
- > Arrange a place in the community where water can be distributed if needed.



Water reservoirs are all around the region but automatically seal if lines are damaged. Technicians must manually attend to the valves. This will take time so look for other sources of water within the community right away.

Some schools and community centres have large water tanks installed. If there is one in your community check to see what their plan is for using the water.



Local streams and open bodies of water are not reliable sources of clean water. Chemical pollution and heavy metal contamination is not removed by boiling water or adding bleach.

Treat any non-bottled water. Boil it if you can, if not use bleach to treat.

**BEST CHOICE: BOIL.** Boiling water will kill most types of disease-causing organisms. If water is cloudy, filter it through a clean cloth. Boil water for one minute, let it cool, and store it in clean containers with covers.

**IF YOU CAN'T BOIL: ADD BLEACH.** Bleach will kill some (not all) types of disease-causing organisms. Just like boiling, filter cloudy water through a clean cloth first. Use only regular, unscented, liquid household bleach. Add two drops of bleach per litre of water. Stir well, let stand for 30 minutes before using, then store in clean containers with covers.

## Where can we find drinking water?

- > Cafes, restaurants and shops
- > Emergency Water tanks @ Kahurangi School, Strathmore Ave,
- > Emergency Water tanks @ Miramar Community Centre, Chelsea St, Miramar
- > Emergency Water tanks @ Queens Court Flats, Rex St, Miramar
- > Emergency Water tanks @ Seatoun School, Burnham St, Seatoun
- > Home water cylinders
- > Home water tanks



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- > Supermarket (Bottled supplies)

### **How do we get water to people who are unable to leave their homes?**

- 
- > Carry in bottles, containers, buckets
- 
- > Cars, bikes, scooters, motorbikes
- 
- > Supermarket trolleys, wheelbarrows, buggies, strollers, wheelie bins
- 
- > Volunteers walking or cycling around

### **Where can we find water for washing and cleaning?**

- 
- > School Pools
- 
- > Sea water
- 
- > Toilet cisterns

### **What water supplies should be avoided or need treatment before drinking?**

- 
- > Do not drink sea water
- 
- > Grey water
- 
- > Pool water
- 
- > Springs and waterfalls
- 
- > Stagnant water
- 
- > Stream water
- 
- > Stream water
- 
- > Tank water

### **What places would be good distribution points?**

- 
- > Crawford Green - Broadway
- 
- > Dave Farrington Park - Miramar North Rd
- 
- > Kahurangi School - Strathmore Ave
- 
- > Miramar Central School - Park Rd, Miramar
- 
- > Miramar North School - Weka St, Miramar
- 
- > Miramar Park - Darlington Rd, Miramar
- 
- > Miramar Polo ground - Park Rd/Para St, Miramar
- 
- > New World Carpark - Miramar Ave, Miramar
- 
- > Scots College & Preparatory School - Monorgan Rd, Strathmore
- 
- > Seatoun Park - Hector St, Seatoun
- 
- > Seatoun School - Burnham St, Seatoun





# Food

People in our community have enough food to sustain them.

- > Organise a way to feed large groups of people who are displaced or do not have food of their own.
- > Coordinate food supplies in the community.



Assist with the coordination of food supplies in the community where necessary.

Encourage people to share food with those who don't have access to it.

Tell people to use foods in the refrigerator first, then those in the freezer, and finally dried goods from the pantry.

Pool community resources to feed everyone

- Street BBQs
- Have places where excess food can be coordinated from

## What food suppliers and providers are there?

- > 4 Square Seatoun, Falkirk Ave, Seatoun
- > Acropolis Fish Supply, Broadway
- > Burger King, Broadway
- > Darlington Supertte, Camperdown Corner, Miramar
- > Franziska Café, Dundas St, Seatoun
- > Mystic Kitchen Delicatessen, Broadway
- > Hell Pizza, Broadway
- > Huckle & Co Fish and Chips, Dundas St, Seatoun
- > Kabab & Curry Indian & Nepalese Cuisine, Broadway
- > Lambanjo Slow Roast, Dundas St, Seatoun
- > Loong Fong Chinese Meals, Broadway
- > Raukawa Street Dairy, Strathmore
- > Seatoun Dairy, Dundas St, Seatoun
- > Strathmore Bakery, Broadway
- > Strathmore Butcher, Broadway
- > Strathmore Dairy, Broadway
- > Strathmore Fish Supply, Broadway
- > Strathmore Foodmarket (dairy), Broadway
- > Strathmore Local. Strathmore Ave
- > Zuris Coffee shoppe, Broadway

## Where else could we find food?

- > Fishing
- > Fridges & freezers



- > Gardens
- > Miramar Heights Community Garden, Maupuia
- > Pantries
- > Salvation Army food bank
- > St Aiden's food bank

### **How could we organise to feed large groups of people?**

- > Chefs from local restaurants
- > Community centre kitchens
- > Eat together, cook together
- > Hangi
- > Restaurant, cafe, church, school and clubroom kitchens
- > Set up a volunteer cooking/preparation site
- > Use perishable food first
- > Work with the local caterers who are used to feeding large groups

### **Where can we get cooking and catering supplies?**

- > BBQs
- > Billionaires Catering, Tauhinu Road, Miramar
- > Gas for BBQs at service stations
- > Hangi cooker at the Miramar Community Centre
- > Park Road Post (Commercial Kitchen)
- > Takeaway premises
- > Wild Chef catering, Park Road Industrial

### **How do we get food to people who are unable to leave their homes?**

- > Carry in boxes, containers, buckets
- > Cars, bikes, scooters, motorbikes
- > Organise teams to distribute
- > Supermarket trolleys, wheelbarrows, buggies, strollers, wheelie bins
- > Volunteers walking or cycling around



# Animal Welfare

Animals in our community have access to medical assistance, shelter, water, and food.

- > Identify and coordinate locations and people for medical assistance for animals
- > Identify locations for animal shelter
- > Identify potential sources of food and water
- > Keep a record of lost and found pets

**What animal services are in the area? (e.g., veterinary clinics, animal control, shelters, stock agents, stock truck companies)**

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**What facilities could be used for temporary shelter for animals?**

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**Where could we find drinking water for animals?**

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**Where could we find food for animals? (companion animals & production animals)**

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