

Grenada Village Community Response Plan

This is a living document that contains a list of information created by your community, for your community. It outlines the local resources, facilities, and people that can help in an emergency.

Sharing this information will help everyone in the community understand how to support one another when it matters most.



Facility map

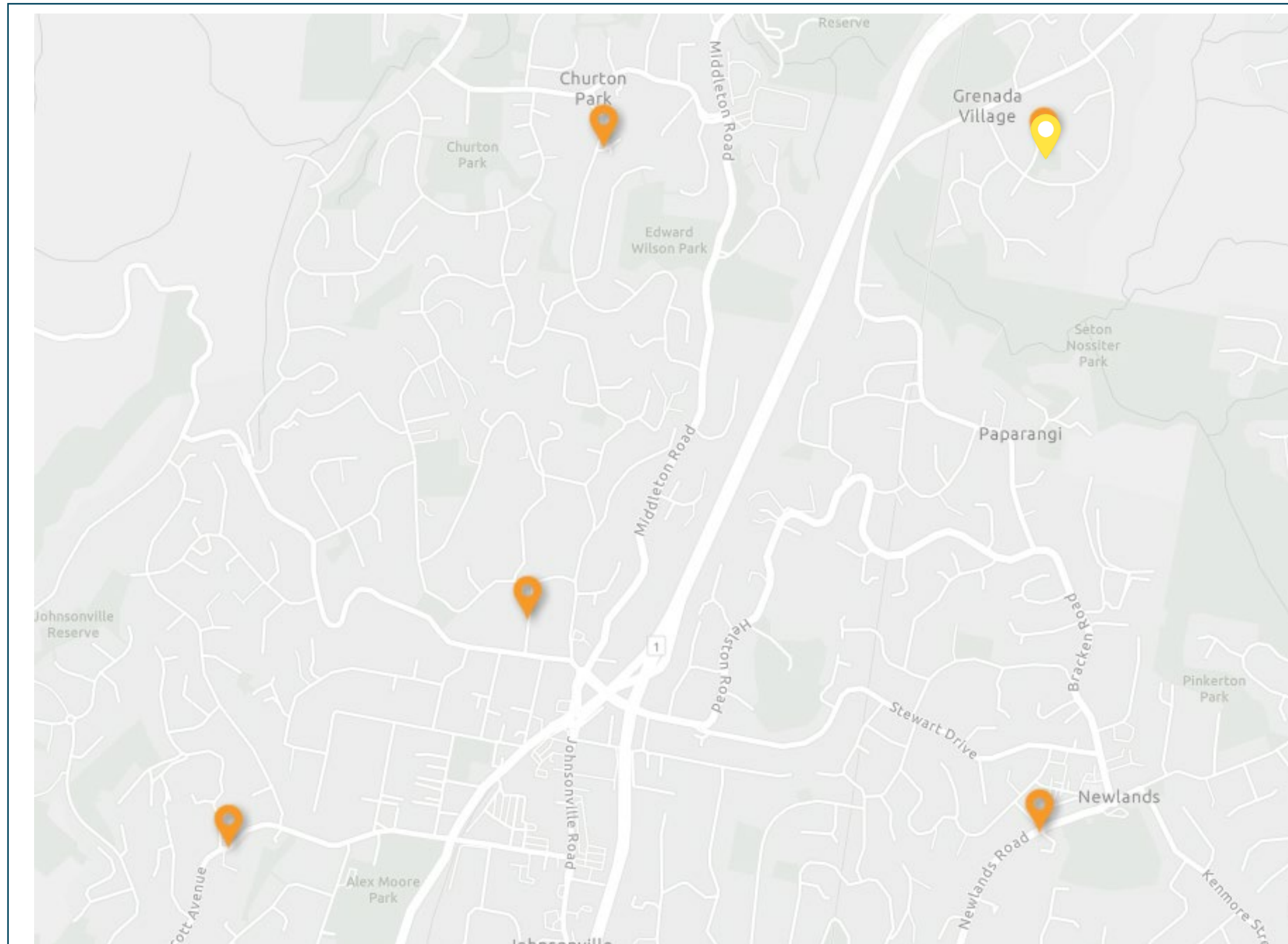
Grenada Village Hall, 4 Mandeville Crescent, Grenada Village



Please respect this facility and the contents inside. This is a privately owned property that has been offered to the community for disaster response.

Coordinate with neighbouring Community Emergency Hubs

Local resources can be shared with nearby communities, so communicate with your neighbouring hubs to work out the most efficient use of the available resources.



Your Hub

Grenada Village Community Emergency Hub

Grenada Village Hall,
4 Mandeville Crescent,
Grenada Village

Neighbouring Hubs

Churton Park School,
90 Churton Drive, Churton
Park

Johnsonville School,
10 Morgan Street,
Johnsonville

Newlands School,
200 Newlands Road,
Newlands

West Park School,
97 Broderick Road,
Johnsonville



Document overview

The local resources and ideas outlined in this document were identified during community planning workshops. These were grouped into the categories listed below:

- > Local resources
- > Local vulnerabilities
- > Checking on who and what has been affected
- > Medical assistance
- > Shelter
- > Water
- > Food
- > Animal Welfare
- > *For Sanitation refer to Section 5 in the Hub Guide*

Community Response Plan and Emergency Hub Guide

This Community Response Plan works alongside the Community Emergency Hub Guide. The Hub Guide provides guidance on how your community can organise and support one another during an emergency. Use the Hub Guide and your Community Response Plan together to organise your community response. You will find

the Hub Guide in the Hub kit along with Hub role lanyards, stationery, a map, an AM/FM radio, and a VHF radio.

Responding as a community

Your community has all the skills, resources, local knowledge and relationships to support one another during an emergency. You can utilise these by working together at your local Community Emergency Hub. Use this document as a starting point for solutions to community needs and your response as a community.

If you are opening a Hub it might pay to think about bringing some basics, such as:

- | | |
|------------------|----------------------|
| > First aid kits | > Tea, coffee, milk |
| > Blankets | > Food |
| > Torches | > Toilet paper |
| > Batteries | > Buckets |
| > Radio | > Rubbish bags |
| > Water | > BBQ/camping cooker |

Your Local Council

During a major emergency, your local council will coordinate the response from their Emergency Operations Centre. An Emergency Assistance Centre may also be set up to provide access to government and council support services.



Local resources

Your community has identified the following local resources that could be useful for various purposes during an emergency.

Ensure you have permission from the facility or resource owner before using.

Places and spaces

- > Any open undeveloped space of farmland in eastern Grenada Drive
- > Children's Play Area - 4 Mandeville Crescent with 25,000L Emergency Water Tank
- > Commercial Area – Northern Grenada Village – Car Haulaways, Plumbline, Bus Depot
- > Community Centre - 4 Mandeville Crescent
- > Grenada Drive – Vacant block of land western side
- > Mark Avenue Fish & Chip Shop, Paparangi Shops, 7 Mark Avenue

- > Mark Avenue Grounds - Mark Avenue near Guadeloupe Crescent (South End)
- > Paparangi Foodmarket, Paparangi Shops, 11 Mark Avenue
- > Paparangi Kindergarten – 10 Mark Avenue, Paparangi
- > Paparangi School – 57/59 Beazley Avenue, Paparangi
- > Residents' private emergency water tanks
- > Seton Nossiter Park – Mark Avenue (Includes Stream)
- > Tandoori Dhaba Indian Restaurant, Paparangi Shops, 5 Mark Avenue
- > Tennis Courts - 4 Mandeville Crescent
- > Water reservoir - Mark Avenue northern end on top of hill

Groups and networks of people

- > Active Explorers Childcare - 1 Aruba Grove (Corner Aruba Grove & Grenada Drive) Contact: 477 0582
- > Facebook
- > Grenada Village Community Assn: Bruce Patterson, Dawn Patterson, William Nobelen, Paul Emley, Steven Archer, Susan McFadyen
- > Grenada Village Radio Station (Mix FM - 88.0 FM)
- > Grenada Village Website
- > Ken Wilson Meats Ltd - 3 Antilles Place (Off Aruba Grove) Contact: 472 5662
- > Local Paramedics & Firefighters
- > Neighbourly



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- > Paparangi Kindergarten - 10 Mark Avenue, Paparangi Contact: 920 5672
-
- > Paparangi School - 57/59 Beazley Avenue, Paparangi - 478 6617
-
- > Paparangi Scouts Scout Hall, 100 Mark Avenue (Entrance to Seton Nossiter Park)
-
- > Plumblin Ltd - 1 Antilles Place (Off Aruba Grove) Contact: 568 9898
-
- > Social Media

Services in the community

- > Newlands Volunteer Fire Brigade – Newlands Road, Newlands
-
- > Wellington Free Ambulance – Johnsonville Base, 7 Moorefield Rd, Johnsonville

Infrastructure

- > 25,000L Emergency Water Tank in Play Area, 4 Mandeville Crescent
-
- > Community Centre - 4 Mandeville Crescent
-
- > Roading – bus route if roads operational
-
- > Tennis Courts - 4 Mandeville Crescent
-
- > Water Reservoirs - Mark Avenue (northern end on top of hill), Havana Rise (top – buried)



Local vulnerabilities

Your community has identified the following potential vulnerabilities. These may need further attention or assistance.

Places and spaces

- > Any reclaimed land
- > Erosion
- > Fallen debris or trees
- > No petrol station
- > Old Northern Landfill – North of GV roundabout and west of Grenada Drive
- > Roads not usable

Groups and networks of people

- > Childcare Centre
- > Elderly residents
- > House Renters

- > Lack of Internet Access providing communication especially if power outage
- > Migrants with language barriers
- > New residents
- > People living alone
- > People with disabilities
- > Separation of families (through work or at school etc)
- > Single-parent households
- > Young Families

Services in the community

- > No emergency services in GV – Fire, Police, Ambulance
- > No retail food outlets – Dairy, Grocery
- > No Schools

Infrastructure

- > Community Hall may be damaged
- > Emergency Water Tank may be damaged
- > No electricity
- > No internet access
- > No road access
- > No telephones (possibly mobile networks)



Checking on people and damage

Everyone in the community is checked on after an emergency – whether it's for rescue and medical assistance, or just basic support and information.

- > Contact everyone in the community as soon as possible.
- > Record and report information on people and damage back to the Hub.
- > Regularly check everyone in the days following the event as people's circumstances may change.



How can you make sure that everywhere has been checked?

- Start with known affected areas or groups that might need extra assistance.
- Draw upon any local lists and knowledge.
- Coordinate a street-by-street, house-by-house check. Use the area maps in the hub.
- Record any information on the impact to the community. For example, status of roads, building damage, and peoples unresolved needs.

Report the information back to the Information Coordination person at the Hub.

Staying in contact with people as outlined in task one should be done frequently, as peoples circumstances can change after an event.

If you can't give someone immediate assistance, collect information about their needs and bring that back to the Hub. See if you can find an answer to their needs with the resources available in your community.

What groups could be available to walk around the community to check on people and look for damage?

- > No emergency services in GV – Fire, Police, Ambulance
- > No retail food outlets – Dairy, Grocery
- > No Schools



Where should we check first?

1. Self – 2. Home – 3. Neighbours – 4. Street – 5. Then at the hub
check on these priority groups

> Own home and family first, then check on others

> Community hall

> Childcare centre

> Neighbours

> Those who live alone

How would we coordinate this?

1. Assess – commission teams to assess in priority order to needs
and resources available and then broker people's needs with
available resources.

2. Scope – define needs and resources

3. Prioritise – needs with resources

4. Meet – needs with resources

5. Review – that needs are being met

6. The Hub can set up street maps and coordinate searches, or
checks by door knocks



Medical Assistance

Community members who need medical assistance are directed to medical assistance.

- > Identify and coordinate community resources that can be used to assist and treat the injured.
- > Identify and check on people with day-to-day medical needs.
- > Direct the community to medical providers that are known to be open.
- > Identify and coordinate people in the community with medical skills who can help.



In all life-threatening situations, attempt to contact the emergency services by calling 111.

Injured and sick people should go to the nearest open medical centre first.

People with first aid skills should go to their nearest open medical centre or go to the Hub.

Check on your neighbours and people who may need extra help.

Look after your hygiene – wear gloves when touching body fluids.



Find out if the local medical providers are open and operational so that you can let the community know where to go.

Coordinate transportation for those who are in need and cannot get to the medical centre.

Where are the nearest medical providers?

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Where else could we provide medical assistance if the above facilities are not available?

- > First aid certificate holders
- > Local nurses or doctors
- > Local paramedics
- > Misc medical knowledge providers
- > Vets and vet nurses

Who can help provide medical assistance?

- > First aid certificate holders
- > Local nurses or doctors
- > Local paramedics
- > Misc medical knowledge providers
- > Vets and vet nurses

How do we get people to medical assistance or medical assistance to people?

- > Helicopter - to and from the hub
- > Vehicles if roads open
- > Wheelchairs

Where can we get extra supplies?

- > Grenada Village businesses – Plumbline, Ken Wilson Meats, Active Explorers,

- > Home/Personal first-aid kits
- > Manual fuel pump at Wellington Rural Fire station
- > Paparangi Scouts
- > Schools

Where are there Defibrillators?

- > The Car Distribution Group, 299 Mark Avenue. (Found in the staff room on the bottom floor)



Shelter

Ensure everyone in our community has somewhere safe and comfortable to stay.

- > Find places where people can shelter from the weather if they can't stay at home.
- > Find comfortable places where people can rest and sleep.



Small repairs may make homes safe enough to stay in.

If people need to leave their homes, encourage them to take as much bedding as possible.

Encourage people to stay with friends and family if possible. Ask neighbours or others in their street if they have a spare room.

People in the community may have spare beds, air mattresses, and couches available to offer people without a place to stay.

Check gas and electricity supplies are safe to use. Turn gas off at the meter/main if unsure. Turn electricity off at mains/switchboard and water at the tap on the footpath. Leaks including water, should be investigated.



Many people will be able to stay in their own homes, and this is ideal as people are much more comfortable in a home environment. Are there simple repairs that could be done to make a home safe enough for people to stay there.

You may have visitors to your community who don't live locally – commuters, shoppers, employees etc. These are the people most likely to need accommodation in your community.

Encourage people to make their spare beds and guest rooms available.

Don't wait for the perfect solution, shelter from the weather is a priority over comfort. Bad weather means the need for shelter is much more urgent than on a warm, sunny day.

Tell the Emergency Operations Centre (through the Communication desk) the number of people who need accommodation.

Who could help make people's homes safe, weatherproof, and comfortable?

- > Handy person – contact via the hub
- > Local tradespeople – builders, plumbers, electricians, engineers, drain layers
- > Volunteers



Where can we get resources to make repairs?

- > Household supplies
- > Local tradespeople
- > Recycle
- > Scout Hall in Mark Avenue
- > Wood from fences

Where could we get bedding and clothing supplies to keep people warm and comfortable?

- > From own personal supplies
- > Neighbours
- > Scouts

What open spaces could accommodate temporary shelter?

- > Bus Depot – Antilles Place. When completed 73 standard buses and 18 double-deckers
- > Bus shelters
- > Children's Play Area - 4 Mandeville Crescent with 25,000L Emergency Water Tank
- > Commercial Area – Northern Grenada Village – Car Haulaways, Plumblin Ltd
- > Grenada Drive – Vacant block of land western side
- > Land near bus terminus near roundabout at Mark Avenue /Grenada Drive

- > Mark Avenue Grounds - Mark Avenue near Guadeloupe Crescent (South End)
- > New sections
- > School fields
- > Seton Nossiter Park – Mark Avenue (Includes Stream)
- > Tennis Courts - 4 Mandeville Crescent (beside community hall)

What facilities could be used for temporary shelter if people can't stay at homes or with friends?

- > Brethren church at bottom of Aruba Grove
- > Bus Depot – Antilles Place. When completed 73 standard buses and 18 double-deckers
- > Bus shelters
- > Childcare Centre at 1 Aruba Grove
- > Community hall
- > Groundsheets
- > Scout Hall
- > Tents and camping equipment
- > Undamaged friend's/family or neighbours house



Water

Our community has access to clean water for drinking and water for cooking and hygiene purposes.

- > Ensure everyone knows how to treat drinking water.
- > Coordinate community water sources for drinking, cooking and hygiene.
- > Arrange a place in the community where water can be distributed if needed.



Water reservoirs are all around the region but automatically seal if lines are damaged. Technicians must manually attend to the valves. This will take time so look for other sources of water within the community right away.

Some schools and community centres have large water tanks installed. If there is one in your community check to see what their plan is for using the water.



Local streams and open bodies of water are not reliable sources of clean water. Chemical pollution and heavy metal contamination is not removed by boiling water or adding bleach.

Treat any non-bottled water. Boil it if you can, if not use bleach to treat.

BEST CHOICE: BOIL. Boiling water will kill most types of disease-causing organisms. If water is cloudy, filter it through a clean cloth. Boil water for one minute, let it cool, and store it in clean containers with covers.

IF YOU CAN'T BOIL: ADD BLEACH. Bleach will kill some (not all) types of disease-causing organisms. Just like boiling, filter cloudy water through a clean cloth first. Use only regular, unscented, liquid household bleach. Add two drops of bleach per litre of water. Stir well, let stand for 30 minutes before using, then store in clean containers with covers.

Where can we find drinking water?

- > Bottled water bottles from dairy/supermarket
- > Community 25,000L emergency water tank in play area – 4 Mandeville Crescent
- > Local businesses
- > Note: Unless bottled, all water should be boiled/treated before use (on BBQ/gas cooker)
- > Own home emergency water tank
- > Own home water cylinder
- > Paparangi School water tank
- > Rainfall



-
- > Streams – Seton Nossiter Park (check for contamination and quality)
-
- > Wellington Water community water stations – Glenside, Churton Park, Newlands

How do we get water to people who are unable to leave their homes?

-
- > Bike tracks
-
- > Other people delivering water to them – vehicles/wheelbarrows/pushchairs
-
- > Walking tracks (by scout hall)

Where can we find water for washing and cleaning?

-
- > Rainwater
-
- > Seton Nossiter Park stream
-
- > Spas
-
- > Swimming pools (if known)
-
- > Toilets, cisterns

What water supplies should be avoided or need treatment before drinking?

-
- > All water supplies, especially anything by the old landfill
-
- > Grey water
-
- > Pool water
-
- > Springs and waterfalls

-
- > Stagnant water
-
- > Stream water

What places would be good distribution points?

-
- > Bus terminus for those who live in Hunter's hill (Petone/Woodridge side)
-
- > Community centre
-
- > Grenada businesses
-
- > Scout hall
-
- > Water tanks



Food

People in our community have enough food to sustain them.

- > Organise a way to feed large groups of people who are displaced or do not have food of their own.
- > Coordinate food supplies in the community.



Assist with the coordination of food supplies in the community where necessary.

Encourage people to share food with those who don't have access to it.

Tell people to use foods in the refrigerator first, then those in the freezer, and finally dried goods from the pantry.

Pool community resources to feed everyone

- Street BBQs
- Have places where excess food can be coordinated from

What food suppliers and providers are there?

- > Mark Avenue Fish & Chip Shop, Paparangi Shops, 7 Mark Avenue
- > Paparangi Foodmarket, Paparangi Shops, 11 Mark Avenue
- > Possibly Ken Wilson Meats in Antilles Place (off Aruba Grove)
- > Tandoori Dhaba Indian Restaurant, Paparangi Shops, 5 Mark Avenue
- > Thyme Cafe – Middleton Rd beside Twiglands

Where else could we find food?

- > Cattle/Sheep on farmlands
- > Churton Park – New World Supermarket, Simmers Cafe, Churton Takeaways
- > Further distance – Newlands Shops – Johnsonville Shops – Tawa Shops
- > General Foraging
- > Possible supply at schools
- > Vegetable gardens

How could we organise to feed large groups of people?

- > Bring people together to delegate groups to conduct door to door checks of community
- > Bring people together to find out what skills and resources they have
- > Bring people together to find out what they want and need



Where can we get cooking and catering supplies?

- > Barbeques
- > Brethren Church – bottom Aruba Grove plus toilets
- > Community Hall
- > Mark Avenue Fish & Chip Shop, Paparangi Shops, 7 Mark Avenue
- > Neighbours
- > Paparangi Foodmarket , Paparangi Shops, 11 Mark Avenue
- > Possibly Ken Wilson Meats in Antilles Place (off Aruba Grove)
- > Scout Hall
- > Tandoori Dhaba Indian Restaurant, Paparangi Shops, 5 Mark Avenue
- > Thyme Cafe – Middleton Rd beside Twiglands

How do we get food to people who are unable to leave their homes?

- > Bicycles
- > Drive if roads suitable
- > Identify people/location – map it and divide according to location and accessibility
- > Use a wheelbarrow
- > Walk



Animal Welfare

Animals in our community have access to medical assistance, shelter, water, and food.

- > Identify and coordinate locations and people for medical assistance for animals
- > Identify locations for animal shelter
- > Identify potential sources of food and water
- > Keep a record of lost and found pets

What animal services are in the area? (e.g., veterinary clinics, animal control, shelters, stock agents, stock truck companies)

What facilities could be used for temporary shelter for animals?

Where could we find drinking water for animals?

Where could we find food for animals? (companion animals & production animals)
