

# Plimmerton, Mana, Cambourne Community Response Plan

This is a living document that contains a list of information created by your community, for your community. It outlines the local resources, facilities, and people that can help in an emergency.

Sharing this information will help everyone in the community understand how to support one another when it matters most.









# Facility map

**Plimmerton School**, 11 School Road Plimmerton



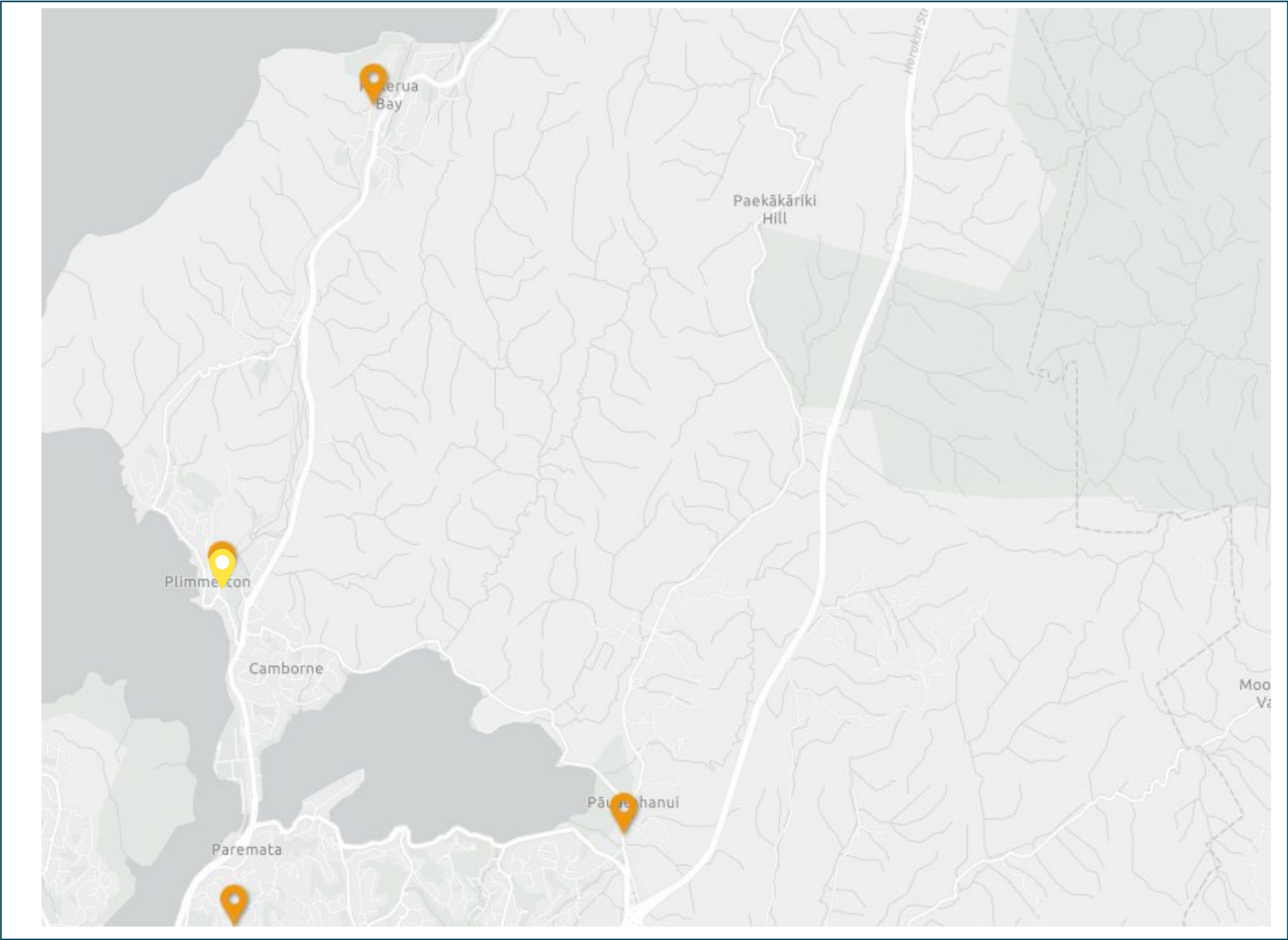
MAP KEY	
	Hub kit location
	Emergency water tank
	Suggested space
	Do not use this space

*Please respect this facility and the contents inside. This is a privately owned property that has been offered to the community for disaster response.*



# Coordinate with neighbouring Community Emergency Hubs

Local resources can be shared with nearby communities, so communicate with your neighbouring hubs to work out the most efficient use of the available resources.



- **Your Hub**  
**Plimmerton, Camborne,  
Mana Community  
Emergency Hub**  
  
Plimmerton School, 11 School  
Road, Plimmerton
- **Neighbouring Hubs**  
  
**Paremata/Papakowhai**  
Papakowhai School  
17 Spey Place, Papakowhai  
  
**Pukerua Bay**  
Pukerua Bay School, 89  
Rawhiti Road, Pukerua Bay  
  
**Pauatahanui**  
Pauatahanui School,  
12 Paekakariki Hill Road,  
Pauatahanui





# Document overview

The local resources and ideas outlined in this document were identified during community planning workshops. These were grouped into the categories listed below:

- > Local resources
- > Local vulnerabilities
- > Checking on who and what has been affected
- > Medical assistance
- > Shelter
- > Water
- > Food
- > Animal Welfare
- > *For Sanitation refer to Section 5 in the Hub Guide*

## Community Response Plan and Emergency Hub Guide

This Community Response Plan works alongside the Community Emergency Hub Guide. The Hub Guide provides guidance on how your community can organise and support one another during an emergency. Use the Hub Guide and your Community Response Plan together to organise your community response. You will find

the Hub Guide in the Hub kit along with Hub role lanyards, stationery, a map, an AM/FM radio, and a VHF radio.

## Responding as a community

Your community has all the skills, resources, local knowledge and relationships to support one another during an emergency. You can utilise these by working together at your local Community Emergency Hub. Use this document as a starting point for solutions to community needs and your response as a community.

## If you are opening a Hub it might pay to think about bringing some basics, such as:

- |                  |                      |
|------------------|----------------------|
| > First aid kits | > Tea, coffee, milk  |
| > Blankets       | > Food               |
| > Torches        | > Toilet paper       |
| > Batteries      | > Buckets            |
| > Radio          | > Rubbish bags       |
| > Water          | > BBQ/camping cooker |

## Your Local Council

During a major emergency, your local council will coordinate the response from their Emergency Operations Centre. An Emergency Assistance Centre may also be set up to provide access to government and council support services.





# Local resources

Your community has identified the following local resources that could be useful for various purposes during an emergency.

Ensure you have permission from the facility or resource owner before using.

## Places and spaces

- > Ara Harakeke
- > Beachside Church, Ulric Street
- > Big Macs Slabs Outdoor Centre
- > Community Shed, Ulric Street
- > Freeway Leisure & RV Centre
- > Hongoeka Marae
- > Jennian Showhome, James Street
- > Just Cabins , Ulric Street
- > Mana Arts Society, Ulric Street

- > Mana Early Learning Centre, Marina View Ave, Mana
- > Mana View Homestay, 30 Taupo Cres
- > Moana Lodge, Sunset Parade
- > Motel Marina Motor Lodge, Mana Esplanade
- > Ngati Toa Domain, Mana Esplanade
- > Ngati Toa Scout Group, Pascoe Ave
- > Pacific Horizon, 25 Ulric Street
- > Palmers Garden Centre
- > Plimmerton Croquet Club, Plimmerton Drive
- > Plimmerton Estate Lockwood Showhome
- > Plimmerton Kindergarten, Beach Road
- > Plimmerton School of Dance, Ulric Street
- > Plimmerton Self Storage, 1 Cedric place
- > Plimmerton Tennis Club, Beach Road
- > Prestige Caravans, 1 Acheron Rd, Mana
- > Salvation Army Family Store, Steyne Ave
- > Salvation Army, Ulric Street
- > Spinnaker Motel, St Andrews Rd
- > St Andrews Church, Steyne Ave
- > St Barnabas Presbyterian Church, Mana Esplanade
- > St Teresa's Catholic Church Plimmerton, St Andrews Rd
- > Storage Systems, 12 Ulric Street
- > Taupo Sea Cadets Corps, Pascoe Ave
- > The Dog Park, 31A Ulric Street
- > Tuohy Homes Limited, Ulric Street





## Groups and networks of people

- > Beachside Church, Ulric Street
- > Bellyful Porirua
- > Community Shed, Ulric Street
- > Hongoeka Marae
- > Ngati Toa Scout Group, Pascoe Ave
- > Parents Centre, Marina View Ave, Mana
- > Plimmerton Croquet Club, Plimmerton Drive
- > Plimmerton Kindergarten, Beach Road
- > Plimmerton School of Dance, Ulric Street
- > Plimmerton School, School Road
- > Plimmerton Tennis Club, Beach Road
- > Salvation Army, Ulric Street
- > St Andrews Church, Steyne Ave
- > St Barnabas Presbyterian Church, Mana Esplanade
- > St Teresa's Catholic Church Plimmerton, St Andrews Rd
- > Street Coordinators - Plimmerton
- > Taupo Sea Cadets Corps, Pascoe Ave

## Services in the community

- > Anwyl Specialist Medical Centre, Mana Esplanade
- > Assess It
- > Beachside Church, Ulric Street
- > BP Connect, Mana Esplanade
- > Community Shed, Ulric Street

- > Curves, Marina View Ave, Mana
- > Ed's Automotive Services Ltd, 31 Ulric Street
- > Edwards & Hardy Roofing, 6 Ulric Street
- > Freeway Leisure & RV Centre
- > Greater Mobility Ltd, 1 Bath Street
- > Harcourts, Marina View Ave, Mana
- > Hazardco, Marina View Ave
- > Just Cabins, Ulric Street
- > KP Marine Boats, 3 Plimmerton Drive
- > Mana Arts Society, Ulric Street
- > Mana Dental Surgery, 98 Mana Esplanade
- > Mana Early Learning Centre, Marina View Ave
- > Mana Orthopaedics, Mana Esplanade
- > Massage and Reflexology Clinic, Mana Esplanade
- > Medix21, Mana Esplanade
- > Mexted Performance, 27 Ulric Street
- > Moana Lodge, Sunset Parade
- > New World, Mana Esplanade
- > NZ Sea Adventures, Marina View Ave
- > Pacific Horizon, 25 Ulric Street
- > Paremata Auto Services, 4 Ulric Street
- > Paremata Dental Surgery, Mana Esplanade
- > Paremata Spa & Pool, 115 Mana Esplanade
- > Plimmerton Auto Services Ltd, 7 Northpoint Street
- > Plimmerton Croquet Club, Plimmerton Drive
- > Plimmerton Fire Station, Sunset Parade





- > Plimmerton Kindergarten, Beach Road
- > Plimmerton Medical Centre, Steyne Ave
- > Plimmerton Motors, St Andrews Rd
- > Plimmerton Postal Services, Steyne Ave
- > Plimmerton School, School Road
- > Plimmerton Self Storage, 1 Cedric Place
- > Plimmerton Tennis Club, Beach Road
- > Prestige Caravans, 1 Acheron Rd, Mana
- > Professionals, Marina View Ave, Mana
- > Salvation Army , Ulric Street
- > Salvation Army Family Store, Steyne Ave
- > Smallbone Chiropractic, 42 Steyne Ave
- > Spinnaker Motel, St Andrews Rd
- > St Andrews Church, Steyne Ave
- > St Barnabas Presbyterian Church, Mana Esplanade
- > St Teresa's Catholic Church Plimmerton, St Andrews Rd
- > Storage Systems, 12 Ulric Street
- > Supply Room & D4 Mana, Mana Esplanade
- > TBI Health Physiotherapy, Sports & Spinal Rehabilitation Clinic, 107 Mana Esplanade
- > The Dog Park, 31A Ulric Street
- > The Glamour Room, Mana Esplanade
- > Tommys Real Estate, Mana Esplanade

## Infrastructure

- > Mana Squash Club
- > Ngati Toa Domain,
- > Plimmerton Pavilion,
- > St Theresa's School,
- > BP Connect
- > Camborne Reservoir
- > Gas
- > New World
- > Plimmerton Fire Station
- > Plimmerton Zone Substation
- > Power
- > Rail
- > Roading
- > Sewerage
- > SH1
- > Streetlights
- > Water
- > Water tanks
- > Z Fuel





# Local vulnerabilities

Your community has identified the following potential vulnerabilities. These may need further attention or assistance.

## Places and spaces

- > Mana Bridge
- > Many areas around are vulnerable to land slips
- > Ngati Toa Domain
- > Significant areas in the tsunami evacuation zone, everyone needs to evacuate these areas after every long or strong earthquake, including aftershocks
- > Some areas may experience liquefaction

## Groups and networks of people

- > Elderly people
- > House bound people
- > Mothers with young babies

## Services in the community

- > Medical centres and pharmacy in the tsunami zone
- > Only one supermarket, which is in the tsunami zone
- > Two fuel stations in the tsunami zone

## Infrastructure

- > All services likely to be disrupted for many weeks
  - o Broken storm water pipes
  - o Mana Bridge likely to be damaged
  - o No banking and eftpos
  - o No Electricity
  - o No internet
  - o No mains water supply
  - o No reticulated gas supply
  - o No sewerage network
  - o No telecommunications





# Checking on people and damage

Everyone in the community is checked on after an emergency – whether it's for rescue and medical assistance, or just basic support and information.

- > Contact everyone in the community as soon as possible.
- > Record and report information on people and damage back to the Hub.
- > Regularly check everyone in the days following the event as people's circumstances may change.



How can you make sure that everywhere has been checked?

- Start with known affected areas or groups that might need extra assistance.
- Draw upon any local lists and knowledge.
- Coordinate a street-by-street, house-by-house check. Use the area maps in the hub.
- Record any information on the impact to the community. For example, status of roads, building damage, and peoples unresolved needs.

Report the information back to the Information Coordination person at the Hub.

Staying in contact with people as outlined in task one should be done frequently, as peoples circumstances can change after an event.

If you can't give someone immediate assistance, collect information about their needs and bring that back to the Hub. See if you can find an answer to their needs with the resources available in your community.

## **What groups could be available to walk around the community to check on people and look for damage?**

- > Beachside Church, Ulric Street
- > Community Shed, Ulric Street
- > Hazardco, Marina View Ave
- > Hongoeka Marae, Hongoeka
- > Miranda Smith Homecare, Marina View Ave
- > Ngati Toa Scout Group, Pascoe Ave





- > Plimmerton Croquet Club, Plimmerton Drive
- > Plimmerton Rotary Club
- > Plimmerton Rotary Club
- > St Andrews Church, Steyne Ave
- > St Barnabas Presbyterian Church, Mana Esplanade
- > St Teresa's Catholic Church Plimmerton, St Andrews Rd
- > Taupo Sea Cadets Corps, Pascoe Ave

### Where should we check first?

1. Self – 2. Home – 3. Neighbours – 4. Street – 5. Then at the hub  
check on these priority groups

- > Neighbours
- > Pre-schools
- > Worst affected areas & areas where hazards/damage are obvious

### How would we coordinate this?

- > Assess – commission teams to assess in priority order to needs and resources available and then broker people's needs with available resources.
- > Check immediate neighbours first
- > Checklist address/people ok/ building ok, food, water, unattended pets
- > Identify groups available
- > Large scale IB Map, mark houses that have been checked
- > Map where people have been

- > Meet – needs with resources
- > Mobilise people to the Hub
- > Prioritise – needs with resources
- > Review – that needs are being met
- > Scope – define needs and resources
- > The Hub can set up street maps and coordinate searches, or checks by door knocks
- > Use the school notice board





# Medical Assistance

Community members who need medical assistance are directed to medical assistance.

- > Identify and coordinate community resources that can be used to assist and treat the injured.
- > Identify and check on people with day-to-day medical needs.
- > Direct the community to medical providers that are known to be open.
- > Identify and coordinate people in the community with medical skills who can help.



In all life-threatening situations, attempt to contact the emergency services by calling 111.

Injured and sick people should go to the nearest open medical centre first.

People with first aid skills should go to their nearest open medical centre or go to the Hub.

Check on your neighbours and people who may need extra help.

Look after your hygiene – wear gloves when touching body fluids.



Find out if the local medical providers are open and operational so that you can let the community know where to go.

Coordinate transportation for those who are in need and cannot get to the medical centre.

## Where are the nearest medical providers?

- > Plimmerton Medical Centre, Steyne Ave
- > Mana Medical Centre, Mana Esplanade

## Where else could we provide medical assistance if the above facilities are not available?

- > Anwyl Specialist Medical Centre, Mana Esplanade
- > Hazardco, Marina View Ave
- > Mana Dental Surgery, Mana Esplanade





- > Mana Natural Health & Beauty
- > Mana Orthopaedics, Mana Esplanade
- > Mana Pharmacy, Mana Esplanade
- > Massage and Reflexology Clinic, Mana Esplanade
- > Medix21, Mana Esplanade
- > Miranda Smith, Marina View Ave
- > Paremata Dental Surgery, Mana Esplanade
- > Smallbone Chiropractic, Steyne Ave
- > TBI Health Physiotherapy, Sports & Spinal Rehabilitation Clinic, Mana Esplanade
- > Vet Smart Plimmerton, St Andrews Rd

### **Who can help provide medical assistance?**

- > Coastguard
- > Doctors and Nurses in the community
- > People with First Aid certificates
- > Pharmacy staff
- > Volunteer Firefighters

### **How do we get people to medical assistance or medical assistance to people?**

- > Buggies, strollers.
- > Communicate using Text messages.
- > Use kids on bike as messengers.

- > Vehicles, 4-Wheel Drives, station wagons, scooters, motorbikes.
- > Wheelbarrows, stretchers, shopping trolleys – New World and Palmers Garden Centre

### **Where can we get extra supplies?**

- > 107 Mana Esplanade
- > Anwyl Specialist Medical Centre, Mana Esplanade
- > Greater Mobility Ltd, 1 Bath Street
- > Hazardco, Marina View Ave
- > Mana Dental Surgery, 98 Mana Esplanade
- > Mana Natural Health & Beauty
- > Mana Orthopaedics, Mana Esplanade
- > Mana Pharmacy
- > Massage and Reflexology Clinic, Mana Esplanade
- > Medix21, Mana Esplanade
- > Miranda Smith, Marina View Ave
- > Paremata Dental Surgery, Mana Esplanade
- > Smallbone Chiropractic, 42 Steyne Ave
- > TBI Health Physiotherapy, Sports & Spinal Rehabilitation Clinic,
- > Vet Smart Plimmerton, St Andrews Rd





## Where are there Defibrillators?

- > Mana Cruising Club, 5 Pascoe Ave
- > Mana Medical Centre, 107 Mana Esplanade
- > McDonald's Mana, 143 Mana Esplanade
- > Plimmerton Boating Club, 66A Moana Road
- > Plimmerton Croquet Club, Plimmerton Drive
- > Plimmerton Fire Station, Sunset Parade
- > Plimmerton Four Square, 4 Steyne Ave
- > Tommys Real Estate, 99 Mana Esplanade
- > Z Mana, 143 Mana Esplanade





# Shelter

Ensure everyone in our community has somewhere safe and comfortable to stay.

- > Find places where people can shelter from the weather if they can't stay at home.
- > Find comfortable places where people can rest and sleep.



Small repairs may make homes safe enough to stay in.

If people need to leave their homes, encourage them to take as much bedding as possible.

Encourage people to stay with friends and family if possible. Ask neighbours or others in their street if they have a spare room.

People in the community may have spare beds, air mattresses, and couches available to offer people without a place to stay.

Check gas and electricity supplies are safe to use. Turn gas off at the meter/main if unsure. Turn electricity off at mains/switchboard and water at the toby on the footpath. Leaks including water, should be investigated.



Many people will be able to stay in their own homes, and this is ideal as people are much more comfortable in a home environment. Are there simple repairs that could be done to make a home safe enough for people to stay there.

You may have visitors to your community who don't live locally – commuters, shoppers, employees etc. These are the people most likely to need accommodation in your community.

Encourage people to make their spare beds and guest rooms available.

Don't wait for the perfect solution, shelter from the weather is a priority over comfort. Bad weather means the need for shelter is much more urgent than on a warm, sunny day.

Tell the Emergency Operations Centre (through the Communication desk) the number of people who need accommodation.

## Who could help make people's homes safe, weatherproof, and comfortable?

- > Handy people/DIYers
- > Local builders, plumbers, electricians, roofers and other tradespersons
- > PJ Clarence Plumbing, 33 Ulric Street





## Where can we get resources to make repairs?

- > Palmers Garden Centre
- > Seaview Sails, 7 Freshfield Place

## Where could we get bedding and clothing supplies to keep people warm and comfortable?

- > Ngati Toa Scout Group, Pascoe Ave
- > Salvation Army Family Store, Steyne Ave

## What open spaces could accommodate temporary shelter?

- > Acheron Road Park
- > Bodmin Park
- > Karehana Recreation Reserve
- > Ngati Toa Domain
- > Plimmerton Domain
- > Plimmerton Rugby & Football Club
- > School grounds
- > The Pavillion Plimmerton

## What facilities could be used for temporary shelter if people can't stay at homes or with friends?

- > Beachside Church, Ulric Street
- > Body Learn, Marina View Ave, Mana
- > Community Shed, Ulric Street
- > Freeway Leisure & RV Centre
- > Jennian Showhome, James Street
- > Just Cabins , Ulric Street
- > Mana Arts Society, Ulric Street
- > Mana Early Learning Centre, Marina View Ave, Mana
- > Mana View Homestay, 30 Taupo Cres
- > Marina Espresso, Marina View Ave, Mana
- > Moana Lodge, Sunset Parade
- > Motel Marina Motor Lodge, Mana Esplanade
- > Natraj, 5 Marina View
- > Ngati Toa Scout Group, Pascoe Ave
- > Pacific Horizon, 25 Ulric Street
- > Plimmerton Croquet Club, Plimmerton Drive
- > Plimmerton Estate Lockwood Showhome
- > Plimmerton School, School Road
- > Plimmerton Self Storage, 1 Cedric place
- > Prestige Caravans, 1 Acheron Rd, Mana
- > Salvation Army Family Store, Steyne Ave
- > Spinnaker Motel, St Andrews Rd
- > St Andrews Church, Steyne Ave
- > St Barnabas Presbyterian Church, Mana Esplanade





- > St Teresa's Catholic Church Plimmerton, St Andrews Rd
- > Storage Systems, 12 Ulric Street
- > Taupo Sea Cadets Corps, Pascoe Ave
- > Tuohy Homes Limited, Ulric Street
- > Urban Athletes, 3 Cedric Place





# Water

Our community has access to clean water for drinking and water for cooking and hygiene purposes.

- > Ensure everyone knows how to treat drinking water.
- > Coordinate community water sources for drinking, cooking and hygiene.
- > Arrange a place in the community where water can be distributed if needed.



Water reservoirs are all around the region but automatically seal if lines are damaged. Technicians must manually attend to the valves. This will take time so look for other sources of water within the community right away.

Some schools and community centres have large water tanks installed. If there is one in your community check to see what their plan is for using the water.



Local streams and open bodies of water are not reliable sources of clean water. Chemical pollution and heavy metal contamination is not removed by boiling water or adding bleach.

Treat any non-bottled water. Boil it if you can, if not use bleach to treat.

**BEST CHOICE: BOIL.** Boiling water will kill most types of disease-causing organisms. If water is cloudy, filter it through a clean cloth. Boil water for one minute, let it cool, and store it in clean containers with covers.

**IF YOU CAN'T BOIL: ADD BLEACH.** Bleach will kill some (not all) types of disease-causing organisms. Just like boiling, filter cloudy water through a clean cloth first. Use only regular, unscented, liquid household bleach. Add two drops of bleach per litre of water. Stir well, let stand for 30 minutes before using, then store in clean containers with covers.

## Where can we find drinking water?

- > Camborne Reservoir
- > Home water cylinders
- > Home water tanks
- > Supermarket (Bottled supplies)
- > Water tanks – Plimmerton School, Plimmerton Pavilion, St Theresa's School, Ngati Toa Domain, Mana Squash Club
- > Where can we find water for wash





## **How do we get water to people who are unable to leave their homes?**

- > Carry in bottles, containers, buckets
- > Cars, bikes, scooters, motorbikes
- > Supermarket trolleys, wheelbarrows, buggies, strollers, wheelie bins
- > Volunteers walking or cycling around

## **Where can we find water for washing and cleaning?**

- > Local streams and springs
- > Sea water
- > Swimming pools
- > Toilet Cisterns

## **What water supplies should be avoided or need treatment before drinking?**

- > Do not drink pool water or sea water
- > Grey water
- > Pool water
- > Springs and waterfalls
- > Stagnant water
- > Stream water
- > Tank water

## **What places would be good distribution points?**

- > Ngati Toa Domain
- > Plimmerton School





# Food

People in our community have enough food to sustain them.

- > Organise a way to feed large groups of people who are displaced or do not have food of their own.
- > Coordinate food supplies in the community.



Assist with the coordination of food supplies in the community where necessary.

Encourage people to share food with those who don't have access to it.

Tell people to use foods in the refrigerator first, then those in the freezer, and finally dried goods from the pantry.

Pool community resources to feed everyone

- Street BBQs
- Have places where excess food can be coordinated from

## What food suppliers and providers are there?

- > Back Yard Café,
- > Brews Mana, Mana Esplanade
- > Burger Wisconsin, Marina View Ave, Mana
- > Hell Pizza Mana, Mana Esplanade
- > Kafe Orange, Steyne Ave
- > Marina Espresso, Marina View Ave, Mana
- > McDonalds Mana, Mana Esplanade
- > Natraj, 5 Marina View
- > New World, Mana Esplanade
- > Omega 3, Mana Esplanade
- > Plimmerton Four Square, Steyne Ave
- > Ruby's Café, Mana Esplanade
- > Sandbar Pub, Mana Esplanade
- > Sofra Kabab, Marina View Ave, Mana
- > Subway, Mana Esplanade
- > Supply Room & D4 Mana, Mana Esplanade
- > Z Fuel, Mana Esplanade

## Where else could we find food?

- > Fishing
- > Fridges & freezers
- > Gardens
- > Local private farms
- > Pantries





- > Chefs from local restaurants
- > Community centre kitchens
- > Eat together, cook together
- > Hangi

### **How could we organise to feed large groups of people?**

- > Restaurant, cafe, church, school and clubroom kitchens
- > Set up a volunteer cooking/preparation site
- > Use perishable food first
- > Work with the local caterers who are used to feeding large groups

### **Where can we get cooking and catering supplies?**

- > Church kitchens
- > Hongoeka Marae
- > Restaurant and Café kitchens

### **How do we get food to people who are unable to leave their homes?**

- > Carry in boxes, containers, buckets
- > Cars, bikes, scooters, motorbikes
- > Organise teams to distribute
- > Supermarket trolleys, wheelbarrows, buggies, strollers, wheelie bins
- > Volunteers walking or cycling around





# Animal Welfare

Animals in our community have access to medical assistance, shelter, water, and food.

- > Identify and coordinate locations and people for medical assistance for animals
- > Identify locations for animal shelter
- > Identify potential sources of food and water
- > Keep a record of lost and found pets

**What animal services are in the area? (e.g., veterinary clinics, animal control, shelters, stock agents, stock truck companies)**

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**What facilities could be used for temporary shelter for animals?**

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**Where could we find drinking water for animals?**

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**Where could we find food for animals? (companion animals & production animals)**

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