

# Greytown Community Response Plan

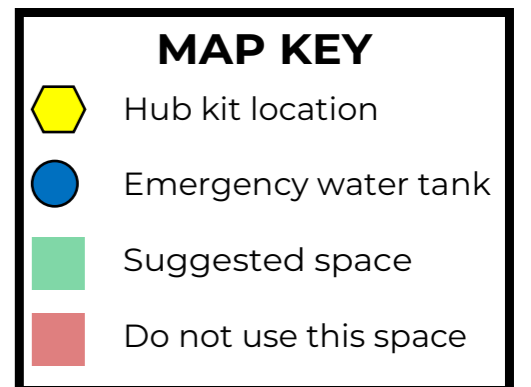
This is a living document that contains a list of information created by your community, for your community. It outlines the local resources, facilities, and people that can help in an emergency.

Sharing this information will help everyone in the community understand how to support one another when it matters most.



# Facility map

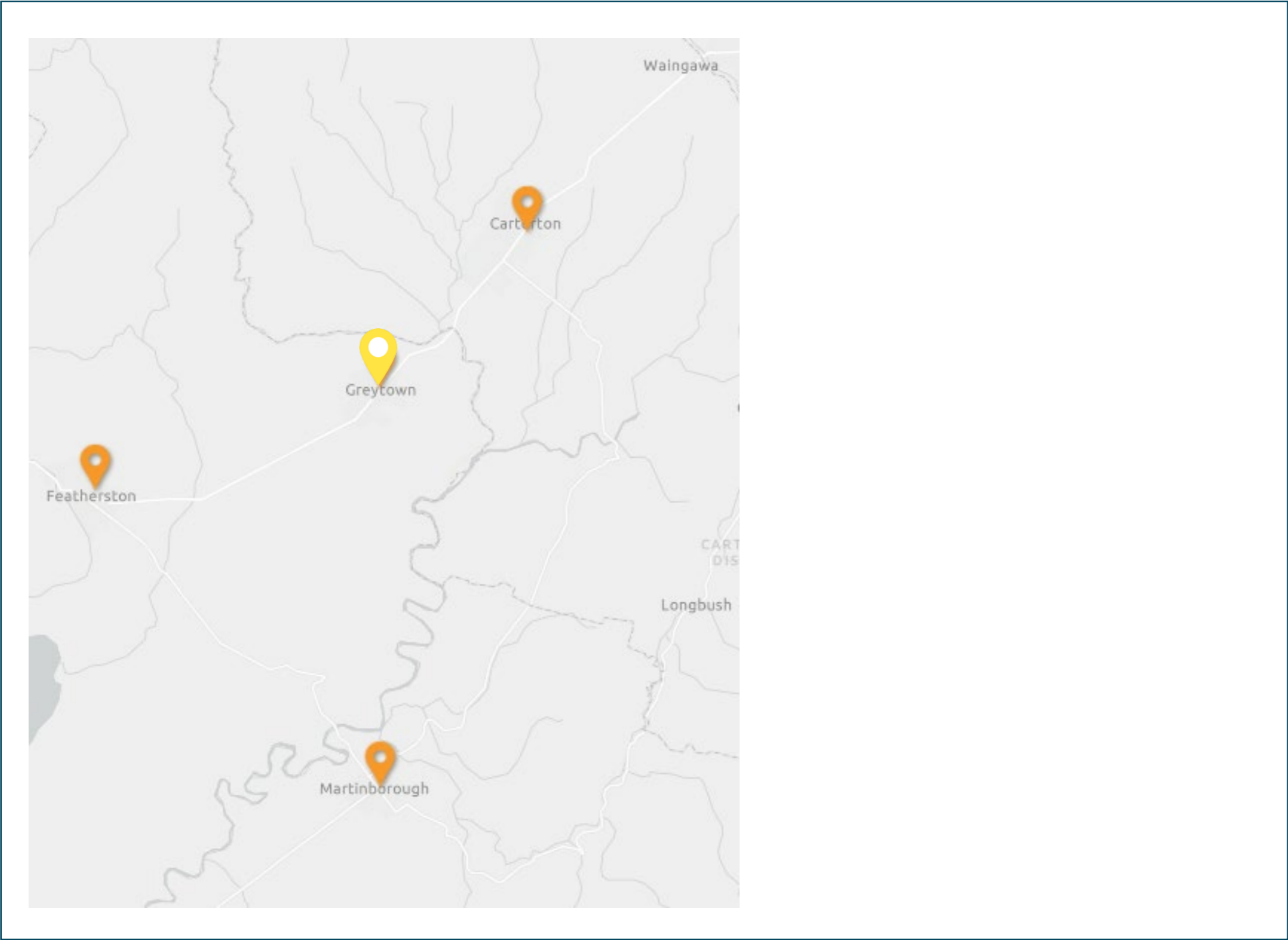
**Greytown Town Centre, 89 Main Street Greytown**



*Please respect this facility and the contents inside. This is a privately owned property that has been offered to the community for disaster response.*

# Coordinate with neighbouring Community Emergency Hubs

Local resources can be shared with nearby communities, so communicate with your neighbouring hubs to work out the most efficient use of the available resources.



 **Your Hub**

**Greytown Community  
Emergency Hub**  
Greytown Town Centre,  
89 Main Street Greytown

 **Neighbouring Hubs**

**Carterton**  
Carterton Events Centre,  
50 Holloway Street

**Featherston**  
ANZAC Hall,  
62 Bell Street,  
Featherston

**Martinborough**  
Waihinga Centre  
8 Texas Street  
Martinborough



# Document overview

The local resources and ideas outlined in this document were identified during community planning workshops. These were grouped into the categories listed below:

- > Local resources
- > Local vulnerabilities
- > Checking on who and what has been affected
- > Medical assistance
- > Shelter
- > Water
- > Food
- > Animal Welfare
- > *For Sanitation refer to Section 5 in the Hub Guide*

## **Community Response Plan and Emergency Hub Guide**

This Community Response Plan works alongside the Community Emergency Hub Guide. The Hub Guide provides guidance on how your community can organise and support one another during an emergency. Use the Hub Guide and your Community Response Plan together to organise your community response. You will find

the Hub Guide in the Hub kit along with Hub role lanyards, stationery, a map, an AM/FM radio, and a VHF radio.

## **Responding as a community**

Your community has all the skills, resources, local knowledge and relationships to support one another during an emergency. You can utilise these by working together at your local Community Emergency Hub. Use this document as a starting point for solutions to community needs and your response as a community.

## **If you are opening a Hub it might pay to think about bringing some basics, such as:**

- |                  |                      |
|------------------|----------------------|
| > First aid kits | > Tea, coffee, milk  |
| > Blankets       | > Food               |
| > Torches        | > Toilet paper       |
| > Batteries      | > Buckets            |
| > Radio          | > Rubbish bags       |
| > Water          | > BBQ/camping cooker |

## **Your Local Council**

During a major emergency, your local council will coordinate the response from their Emergency Operations Centre. An Emergency Assistance Centre may also be set up to provide access to government and council support services.



# Local resources

Your community has identified the following local resources that could be useful for various purposes during an emergency.

Ensure you have permission from the facility or resource owner before using.

## Places and spaces

- > Airfield
- > Camping Ground
- > Dog Park
- > Farmland
- > Greytown Pool
- > Greytown School
- > JR Orchards, Cool Store and generator
- > Kuranui College
- > Olive Press, Cool Store
- > Papawai Marae

- > Pinehaven chiller
- > Private accommodation, B and Bs, Motels etc
- > Public carpark for landing helicopters
- > Public toilets
- > Reserve land
- > Rivers
- > Rugby Field
- > Soldiers Memorial Park
- > Stella Bull Park
- > Tauherinikau
- > Working Men's Club

## Groups and networks of people

- > Cricket Club
- > Fire Brigade
- > Football Club
- > Greytown Lioness
- > Greytown Lions
- > Greytown Primary School
- > Inner Wheel
- > Kuranui College
- > Menz Shed
- > Neighbourhood Support Groups
- > Plunket, Pre-Schools & kindergartens
- > Probus
- > Rugby Club



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> Sacred Heart Church

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> Scouts

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> South Wairarapa Rotary

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> St Andrew's Church

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> St Luke's Church

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> Working Men's Club

### **Services in the community**

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> AI Homes

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> Greytown Medical Centre

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> Greytown Pharmacy

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> Hire Pool

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> Homes Construction

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> Library

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> Pete's Joinery

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> Petrol Station

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> Pope and Gray Contractors

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> St John's Ambulance

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> St John's Minibus

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> Stihl Shop

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> Supermarket

### **Infrastructure**

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> Banking – 2 ATMs ANZ and BNZ

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> Cell Towers 2x

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> Fresh water supply

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> Power Substation

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> Roads

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> Sewerage Pond

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> Two-way radio in Town Hall and Kuranui College



# Local vulnerabilities

Your community has identified the following potential vulnerabilities. These may need further attention or assistance.

## Places and spaces

- > Camping Ground
- > Caravan Dump Station
- > Church steeples
- > Home Stay Cottages
- > Hotels/Motels
- > Large Gum Trees
- > Large Oak Trees or other large trees that may fall on roads
- > North Road – flooding
- > Petrol Station
- > Pharmacy
- > Public buildings
- > Schools

## Groups and networks of people

- > Arbor House
- > Blue School after school care
- > Camping ground
- > Elderly, Members of Probus
- > Greytown Creche
- > Greytown Kindergarten
- > Greytown Life Care
- > Greytown primary school
- > Isolated commuters
- > Isolated rural
- > Kaumatua
- > Ladybird Early Childhood Centre
- > New mothers/newborns
- > Noel Hamilton House
- > People with disabilities
- > Tourists

## Services in the community

- > ATM facilities
- > Lack of morgue facility
- > Lack of Police presence
- > Petrol Supplies



## Infrastructure

- > Cell phone towers
- > Emergency power supply – lack of generator plug in Town Hall
- > Rail line
- > Roads
- > Sewerage pipes
- > Sewerage pond
- > Water
- > Water pipes
- > Emergency power supply – lack of generator plug in Town Hall



# Checking on people and damage

Everyone in the community is checked on after an emergency – whether it's for rescue and medical assistance, or just basic support and information.

- > Contact everyone in the community as soon as possible.
- > Record and report information on people and damage back to the Hub.
- > Regularly check everyone in the days following the event as people's circumstances may change.



How can you make sure that everywhere has been checked?

- Start with known affected areas or groups that might need extra assistance.
- Draw upon any local lists and knowledge.
- Coordinate a street-by-street, house-by-house check. Use the area maps in the hub.
- Record any information on the impact to the community. For example, status of roads, building damage, and peoples unresolved needs.

Report the information back to the Information Coordination person at the Hub.

Staying in contact with people as outlined in task one should be done frequently, as peoples circumstances can change after an event.

If you can't give someone immediate assistance, collect information about their needs and bring that back to the Hub. See if you can find an answer to their needs with the resources available in your community.

## **What groups could be available to walk around the community to check on people and look for damage?**

- > Bike Groups
- > Church groups
- > Fire Service
- > Lions
- > Marae community
- > Older Kuranui College pupils



- > PEOPLE SHOULD ALWAYS GO IN PAIRS FOR SAFETY
- > People that come into Hub and offer to help
- > Rotary
- > Rural posties
- > Scouts
- > Sports Clubs
- > Walking Groups

### Where should we check first?

1. Self – 2. Home – 3. Neighbours – 4. Street – 5. Then at the hub  
check on these priority groups

- > Arbor House
- > Early childhood services
- > Elderly/ Disabled/infirm
- > Greytown Life Care
- > Neighbours
- > Noel Hamilton House
- > People who live alone
- > Schools

### How would we coordinate this?

- > Assess – commission teams to assess in priority order to needs and resources available and then broker people's needs with available resources.
- > Check on/create communication for commuters who may be stuck in Wellington or elsewhere

- > Door to door checking
- > From Hub with map
- > Meet – needs with resources
- > Neighbourhood support groups
- > Phone if working
- > Prioritise – needs with resources
- > Review – that needs are being met
- > Scope – define needs and resources
- > Text if working
- > The Hub can set up street maps and coordinate searches, or checks by door knocks



# Medical Assistance

Community members who need medical assistance are directed to medical assistance.

- > Identify and coordinate community resources that can be used to assist and treat the injured.
- > Identify and check on people with day-to-day medical needs.
- > Direct the community to medical providers that are known to be open.
- > Identify and coordinate people in the community with medical skills who can help.



In all life-threatening situations, attempt to contact the emergency services by calling 111.

Injured and sick people should go to the nearest open medical centre first.

People with first aid skills should go to their nearest open medical centre or go to the Hub.

Check on your neighbours and people who may need extra help.

Look after your hygiene – wear gloves when touching body fluids.



Find out if the local medical providers are open and operational so that you can let the community know where to go.

Coordinate transportation for those who are in need and cannot get to the medical centre.

## Where are the nearest medical providers?

- > Greytown Medical Centre

## Where else could we provide medical assistance if the above facilities are not available?

- > Fire Services
- > Greytown Pharmacy
- > Greytown Veterinary Service
- > Rest homes



- > St John
- > Nurses
- > Doctors
- > Chiropractor
- > Physiotherapists

### **Who can help provide medical assistance?**

- > Dentist
- > Doctors
- > Fire Service
- > Greytown Pharmacy
- > Nurses
- > People with first aid certificate
- > St John
- > Vets

### **How do we get people to medical assistance or medical assistance to people?**

- > 4WD vehicles
- > Bike
- > Boats or dinghies in case of extreme flooding
- > Local Ambulance if possible
- > Walk

### **Where can we get extra supplies?**

- > Dairies
- > Gliding club
- > Greytown Pharmacy
- > Greytown Veterinary Service
- > Home first aid kits
- > Papawai marae
- > Schools/Early childhood centres
- > Sports Clubs
- > Supermarket

### **Where are there Defibrillators?**

- > Arbor House
- > Bowling Club
- > Cobblestones Museum
- > Fresh Choice
- > Papawai Marae
- > St John



# Shelter

Ensure everyone in our community has somewhere safe and comfortable to stay.

- > Find places where people can shelter from the weather if they can't stay at home.
- > Find comfortable places where people can rest and sleep.



Small repairs may make homes safe enough to stay in.

If people need to leave their homes, encourage them to take as much bedding as possible.

Encourage people to stay with friends and family if possible. Ask neighbours or others in their street if they have a spare room.

People in the community may have spare beds, air mattresses, and couches available to offer people without a place to stay.

Check gas and electricity supplies are safe to use. Turn gas off at the meter/main if unsure. Turn electricity off at mains/switchboard and water at the tap on the footpath. Leaks including water, should be investigated.



Many people will be able to stay in their own homes, and this is ideal as people are much more comfortable in a home environment. Are there simple repairs that could be done to make a home safe enough for people to stay there.

You may have visitors to your community who don't live locally – commuters, shoppers, employees etc. These are the people most likely to need accommodation in your community.

Encourage people to make their spare beds and guest rooms available.

Don't wait for the perfect solution, shelter from the weather is a priority over comfort. Bad weather means the need for shelter is much more urgent than on a warm, sunny day.

Tell the Emergency Operations Centre (through the Communication desk) the number of people who need accommodation.

## Who could help make people's homes safe, weatherproof, and comfortable?

- > Emergency Services
- > Fire Service
- > Homeowners
- > Local builders and handy people
- > Mens Shed
- > Neighbours
- > Sports Clubs



## Where can we get resources to make repairs?

- > AI Homes
- > City Care
- > Crighton ITM
- > Earth moving machinery from locals or farmers
- > Farmlands
- > Hiring shops
- > Homes Construction
- > Menz Shed
- > Pete's Joinery
- > Pope and Gray

## Where could we get bedding and clothing supplies to keep people warm and comfortable?

- > Accommodation providers – White Swan, Greytown Hotel, Oak Estate, Greyfriar Motel, Turkey Red Hotel
- > Arbor House
- > Camping ground
- > Home stays (80)
- > Little Theatre Greytown
- > Local community
- > Papawai Marae
- > People's homes
- > Scout tents

## What open spaces could accommodate temporary shelter?

- > Bowling green
- > Camping ground
- > Dog Park
- > Farmland
- > Morrison's bush
- > Papawai marae
- > Rugby grounds
- > School grounds
- > Soldiers Memorial Park
- > Stella Bull Park
- > Tauherinikau Racecourse

## What facilities could be used for temporary shelter if people can't stay at homes or with friends?

- > Apple packing sheds
- > Camping ground
- > Church Halls
- > Community gym
- > Encourage people to go to family, neighbours or friends in the first instance.
- > Greytown Primary School
- > Hanger at the gliding club
- > Hotels & Motels



- > Kuranui College
- > Papawai Marae
- > Private gym
- > Rugby Club
- > Scout Hall
- > Shops and cafes
- > Tauherinikau racecourse
- > Theatre
- > Working Mens club



# Water

Our community has access to clean water for drinking and water for cooking and hygiene purposes.

- > Ensure everyone knows how to treat drinking water.
- > Coordinate community water sources for drinking, cooking and hygiene.
- > Arrange a place in the community where water can be distributed if needed.



Water reservoirs are all around the region but automatically seal if lines are damaged. Technicians must manually attend to the valves. This will take time so look for other sources of water within the community right away.

Some schools and community centres have large water tanks installed. If there is one in your community check to see what their plan is for using the water.



Local streams and open bodies of water are not reliable sources of clean water. Chemical pollution and heavy metal contamination is not removed by boiling water or adding bleach.

Treat any non-bottled water. Boil it if you can, if not use bleach to treat.

**BEST CHOICE: BOIL.** Boiling water will kill most types of disease-causing organisms. If water is cloudy, filter it through a clean cloth. Boil water for one minute, let it cool, and store it in clean containers with covers.

**IF YOU CAN'T BOIL: ADD BLEACH.** Bleach will kill some (not all) types of disease-causing organisms. Just like boiling, filter cloudy water through a clean cloth first. Use only regular, unscented, liquid household bleach. Add two drops of bleach per litre of water. Stir well, let stand for 30 minutes before using, then store in clean containers with covers.

## Where can we find drinking water?

- > Caravans, Motor Homes
- > Farm bores
- > Farm tanks
- > Home tank supplies
- > Home water supplies (20litres)
- > Private wells
- > Ruamahanga River
- > Waiohine River



## How do we get water to people who are unable to leave their homes?

- > Boats or dinghies in case of extreme flooding
- > Gray Brothers water tank
- > Hand deliver
- > Helicopter
- > Kayaks
- > Rail trail water tank

## Where can we find water for washing and cleaning?

- > Private water tanks
- > Public & private Swimming Pools
- > Rivers
- > Wheelie bins from spouting

## What water supplies should be avoided or need treatment before drinking?

- > Grey water
- > Most water will need boiling before drinking
- > Pool water
- > Small water tanks
- > Springs and waterfalls
- > Stagnant water
- > Stream water

## What places would be good distribution points?

- > Camping Ground
- > Public Carpark behind South Wairarapa Working Mens Club
- > Rugby Club Room
- > Schools
- > Supermarket carpark



# Food

People in our community have enough food to sustain them.

- > Organise a way to feed large groups of people who are displaced or do not have food of their own.
- > Coordinate food supplies in the community.



Assist with the coordination of food supplies in the community where necessary.

Encourage people to share food with those who don't have access to it.

Tell people to use foods in the refrigerator first, then those in the freezer, and finally dried goods from the pantry.

Pool community resources to feed everyone

- Street BBQs
- Have places where excess food can be coordinated from

## What food suppliers and providers are there?

- > Butchers
- > Cafes
- > Community Gardens
- > Fresh Choice
- > Hotels
- > Hunters
- > Local farms
- > Orchard shops – Pinehaven, Red Apple
- > Orchards
- > Red Dairy

## Where else could we find food?

- > Farmers meat & milk
- > Gladstone meat processing units
- > Home gardens
- > Hunting & Fishing
- > Marae
- > Orchards
- > Use perishables food first/home freezers



## **How could we organise to feed large groups of people?**

- > Hire barbeques and home barbeques.
- > Local hotels – White Swan, Turkey Red, Greytown Hotel
- > Papawai Marae
- > Working Mens Club

## **Where can we get cooking and catering supplies?**

- > Churches
- > Clubs
- > Hire barbeque
- > Home BBQ's
- > Papawai Marae
- > Restaurants & Cafes

## **How do we get food to people who are unable to leave their homes?**

- > 4WD vehicles
- > Boats or dinghies in case of extreme flooding
- > Helicopters
- > Horses
- > Motorbikes and quad bikes
- > Tractors
- > Trucks
- > Walk / bike



# Animal Welfare

Animals in our community have access to medical assistance, shelter, water, and food.

- > Identify and coordinate locations and people for medical assistance for animals
- > Identify locations for animal shelter
- > Identify potential sources of food and water
- > Keep a record of lost and found pets

**What animal services are in the area? (e.g., veterinary clinics, animal control, shelters, stock agents, stock truck companies)**

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**What facilities could be used for temporary shelter for animals?**

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**Where could we find drinking water for animals?**

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**Where could we find food for animals? (companion animals & production animals)**

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